



REFERRAL MANAGEMENT

Single portal access to all your preferred providers

goperspecta.com

Ready. Set. Go Perspecta.



On average, only 5% of healthcare revenue is attributed to primary care spending -- the remaining 95% is attributed to downstream care including specialty referrals, imaging and other medical testing, invasive procedures, and hospitalizations.

HOW DO YOU OVERCOME THE CHALLENGES OF REFERRAL NETWORK MANAGEMENT?

1.

Only about 50% of provider referrals result in a completed appointment.*



2.

Ever-changing provider information and multiple referral resources complicate the workflow.



3.

Lack of provider performance insights and price transparency can negatively impact claims.





BUILD AND MANAGE A HIGH PERFORMING REFERRAL NETWORK

Provider referrals management is a strategic balance of getting the best clinical outcomes while controlling overall claims cost. This starts by creating and managing a high-functioning provider and partner referral system to ensure beneficiaries and members receive the best in-network care when and where they need it.

With **eReferral Portal** your team can manage all of your preferred provider and partners via one centralized system. This single portal smartly integrates and prepopulates

claims systems and provider directories data.

Intuitive insights to better manage claim costs

Data and analytics help to optimize referrals management by continuously assessing the referral network. Our AI-powered analytics continuously checks provider performance, to give claims and case managers clear insight into why and when beneficiaries should be referred to a particular provider. It helps them assess provider efficiency and cost-effectiveness of service.

SMARTLY DESIGNED. SIMPLE TO USE.

Refer the best provider

Select the best provider referral as measured by clinical outcomes, ancillary utilization, and proximity to the beneficiary or member. High-quality providers offer the lowest-cost and appropriate, high quality care.

Import provider referral documents

Easily upload diagnostic orders and scripts, medical reports and other supporting documentation to submit with referrals.

Integrate with Claims System

Completed referrals easily integrate with your claims system.

Report on-demand

Create and export reports on referral submissions, usage data, referral status, and more.

Intelligent archiving

Archive provider referral documentation to easily access and review current and existing referrals with an intuitive functionality.

This high-performing provider referral system can help your team eliminate time-consuming administrative tasks and processes to foster better consumer and beneficiary experience and reduce the cost of care.

REFER AND MANAGE YOUR PREFERRED PROVIDERS FROM A SMART, SINGLE SOURCE

Improve workflow and reduce costs with our cloud-based provider referral management portal that seamlessly integrates your preferred providers in one intelligent management portal. No more logging into multiple websites to access multiple referral forms and resources. eReferral Portal puts everything claims adjusters and case managers need at their fingertips.



AUTHORITATIVE. ACCURATE. ALIGNED.

With the industry's highest accuracy rating of +95%, Perspecta is your best choice for provider network management.

Our solutions are smartly designed so you can source and share accurate provider roster data securely between internal teams, business units, digital technology solutions, and 3rd-party resources. We keep your provider information consistent, up-to-date and clean.



300m+

Provider Records
from 700+ Client Sources

READY. SET. GO PERSPECTA.

ABOUT PERSPECTA

Perspecta is the leader in creating and managing provider data solutions that optimize the business of healthcare. Through deep domain expertise and innovation, Perspecta accelerates the transformation of provider network management, delivering value to health plans, workers' compensation, government health, and integrated delivery networks.

Visit goperspecta.com and follow us on Twitter: @goperspecta

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UNRIVALED EXPERTISE
AND EXPERIENCE:
THE PERSPECTA
DIFFERENCE