

# The biggest provider data management challenges



Health plans, providers and workers' compensation teams rely on provider data to develop directories, pay claims, refer patients to specialists, and for the credentialing process. Yet, collecting, consuming, and maintaining this data can be a never-ending challenge.

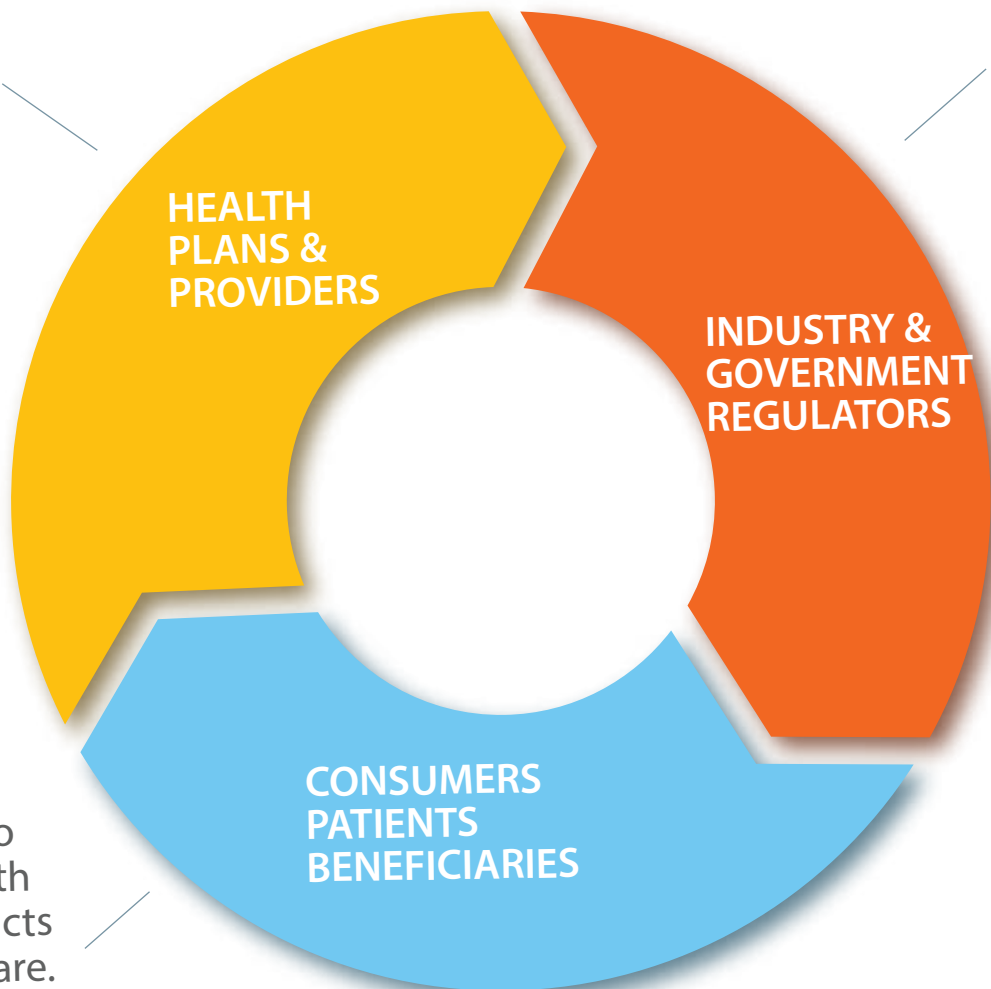
Provider practices spend more than \$2.7 billion and health plans spend more than \$2 billion annually on inefficient and redundant work to ensure accuracy of directory data.

**\$4,700,000,000**

PROVIDER DATA IS DYNAMIC AND LIVES IN MANY DIVERSE FORMATS AND SYSTEMS



Essential to process payments, detect fraud and abuse, validate credentials, share clinical data, and manage care.



Need it to oversee networks and health plan offerings, monitor compliance, and license providers.

Rely on it to select health plan products and seek care.

CRITICAL HEALTHCARE PROCESSES RELY ON PROVIDER DATA

## Challenges in Provider Referrals Management

**1.**

Only about 50% of provider referrals result in a completed appointment.\*

**2.**

Ever-changing provider information and multiple referral resources complicate the workflow.

**3.**

Lack of provider performance insights and price transparency can negatively impact claims.



Let Perspecta manage your provider data challenges, so you can focus on other parts of your business. With unrivalled expertise and experience and 95% accuracy, Perspecta is the only choice as your partner for provider data management.