Perspecta℠

Data Services: Cleansing & Verification

Turn bad data into a *trusted source of truth.*

In today's complex healthcare landscape, outdated or inaccurate provider information causes friction, delays claims, frustrates members and injured workers, and increases compliance risks.

At Perspecta, we help health plans and workers' comp organizations streamline care journeys and improve outcomes by delivering clean, verified, and audit-ready provider data, with **accuracy ratings of 95% or higher**.

OUR DATA SERVICES SUITE

DATA CLEANSING & PROGRAMMATIC ENRICHMENT

Automate updates with scale, speed, and precision, improving provider records by verifying and enriching key fields such as:

- Address standardization
- Updated phone and fax numbers
- Specialties, credentials, and telehealth capabilities
- Practice locations and languages spoken
- National Provider IDs & State License numbers

DATA VERIFICATION

Since some data points may require human confirmation, our comprehensive call center conducts millions of targeted verifications annually to validate:

- Health plan participation status
- Acceptance of new patients
- Workers' comp acceptance
- Updated hours, contact info, and more

Expert Human Data Verifcation

95% Accuracy

WHAT SETS PERSPECTA APART?

Industry's Largest Data Vault

480M+ provider records from thousands of trusted sources, cleansing over 1M records weekly

Multi-Source Verification

Cross-checks with licensure boards, NPI registry, proprietary sources, and real-time outreach

Audit-Ready, Compliance-Focused

Transparent logs, field-level audits, and source tracking aligned with CMS, NCQA, and No Surprises Act

Custom Business Rules & Overrides

Apply health plan-specific logic for specialties, location, and network status, reducing manual effort

Continuous Monitoring & Feedback Loops

Real-time corrections, scheduled updates, and comprehensive audit reporting

WHY ORGANIZATIONS CHOOSE PERSPECTA

FULL-SERVICE PROVIDER DATA LIFECYCLE MANAGEMENT
powered by AI, proprietary data, and deep industry expertise.

AUTOMATED CLEANSING + HUMAN VERIFICATION
for fast, reliable, and comprehensive data accuracy.

AUDIT-READY OUTPUTS
supporting compliance with CMS, NCQA, NSA, Medicare Advantage, and workers' compensation requirements.

SEAMLESS INTEGRATION
with claims, scheduling, and provider directory systems through flexible, normalized data delivery.

THE DUAL APPROACH THAT ENSURES DATA YOU CAN TRUST

DATA CLEANSING	DATA VERIFICATION
Fast, automated updates across thousands of records	High-touch outreach for sensitive, high-value fields
Programmatic enrichment of core provider info	Compliance-driven verification of participation and availability
Scalable and efficient	Precise and reliable

Together, these services can **eliminate gaps, reduce risk, and improve trustworthiness**. By using these services together, you can improve claims processing, network adequacy, member satisfaction, and regulatory compliance.

BENEFITS YOU CAN MEASURE

Programmatic Data Cleansing

Over 1 million provider records cleansed weekly on average per client

95%+ data accuracy rating with access to real-time insights

Significantly reduces the burden and costs of manual data management

Audit-ready, transparent reporting for regulatory compliance

Reduced member complaints and faster claims resolution

Let's Talk

Discover how Perspecta's Data Services can simplify your data management, reduce risk, and improve operational efficiency **while enhancing the member and injured worker experience.**

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