

# ProviderDirectoryAI (PDAI)

Provides **Millions of Provider Searches** with Confidence.

## Accurate Provider Directories Are No Longer Optional, They're Essential

Members, injured workers, and insurance adjusters rely on provider directories to quickly find the right care. However, outdated directories often create barriers, increase costs, and risk compliance failures.

## ProviderDirectoryAI (PDAI) changes that.

Trusted across more than 648 million care journeys, *PDAI empowers health plans and workers' comp organizations* to deliver trusted and reliable data to 51 million users every year.

## ADD-ON CAPABILITIES TO ELEVATE YOUR DIRECTORY

PDAI IS MORE THAN A DIRECTORY; IT'S A FLEXIBLE, SCALABLE PLATFORM THAT GROWS WITH YOUR NEEDS:



**Price Transparency:** Equip members with clear, upfront cost estimates to encourage smarter, value-based care choices.

**Health Tickets:** Simplify scheduling and referrals with pre-approved, network-compliant options for injured workers and health plan members.

**Panel Cards:** Generate customized, real-time provider panel cards for employers and networks.

**eReferral Portal:** Accelerate referrals, reduce costs, and optimize networks within one seamless workflow.

## WHY CHOOSE PDAI?

### ACCURACY

Purpose-built for health plans, TPAs, and workers' comp with 95%+ data accuracy and proactive machine learning error detection.

### EXPERIENCE

Supports 51 million users every year while delivering an intuitive and seamless search experience.

### COMPLIANCE

Compliance-ready tools to meet CMS, NCQA, No Surprises Act, and network adequacy requirements.

### FLEXIBLE

Tiered intelligence model offers customizable validation to fit your regulatory and business needs.

### SEAMLESS

Integrates with existing systems via APIs and batch file options, requiring no costly overhauls.



## FEATURE HIGHLIGHTS

- Configurable Public & Member Directories
- Custom Tiering, PPO Stacking & Network Logic
- CMS & No Surprises Act Compliance Automation
- Access to the Perspecta Data Vault for Trusted Cleansing & Verification
  - Real-Time Dashboards & Alerts
- Enhanced Search Filters Allow User Flexibility

## REAL-WORLD RESULTS, PROVEN VALUE

100% UPTIME WITH ENTERPRISE-GRADE RELIABILITY ACROSS MULTIPLE DATA CENTERS

UP TO 50% REDUCTION IN ADMINISTRATIVE DATA MANAGEMENT COSTS

SIGNIFICANT DECREASES IN MEMBER COMPLAINTS TIED TO DIRECTORY ERRORS

IMPROVED COMPLIANCE WITH CMS AND STATE MANDATES

HIGHER IN-NETWORK UTILIZATION RATES THROUGH SMART PROVIDER MATCHING

## MEASURABLE IMPACT



**30-50% Cost Reduction**  
in provider data management



**95% Data Accuracy**



**Higher CAHPS / STAR Scores**



**Faster Time-to-Compliance**  
& Fewer Member Complaints

## FLEXIBLE PLANS TAILORED TO YOUR NEEDS

Whether you require a public-facing provider search, a secure member portal, or a channeling tool for claims and care navigation teams, PDAI adapts with standard and advanced options to best fit your network and user requirements.

### Let's Talk



Your provider directory shouldn't be a liability. With PDAI, it's a strategic advantage.

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