Perspecta℠

ProviderDirectoryAI (PDAI)

Powering ***Millions of Provider Searches*** with Confidence.

648M+
Care Journeys Supported

95%+
Data Accuracy

51M
Users Every Year

630M
Provider Records

Accurate provider directories are no longer optional. ***They're essential.***

Members, injured workers, and insurance adjusters rely on provider directories to quickly find the right care. However, outdated directories often create barriers, increase costs, and risk compliance failures.

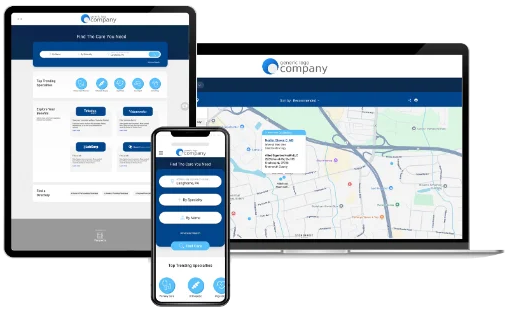
ProviderDirectoryAI (PDAI) changes that.

Trusted across more than 648 million care journeys, ***PDAI empowers health plans, workers' compensation, and TPA organizations*** to deliver trusted and reliable data to 51 million users every year, now through a refreshed, more intuitive search experience.

A FRESH LOOK AND SMARTER SEARCH

Accurate data deserves an experience that makes it easy to use. The PDAI UI/UX refresh gives members, injured workers, and adjusters a faster, clearer path to the right provider:

- **Find the right fit faster.** Enhanced search filters, natural-language search, and specialty icons.
- **See more at a glance.** Redesigned provider information in card, list, and map views, plus richer provider details.
- **Keep going without starting over.** Search stays embedded with results so users can refine on the spot.



Add-on Capabilities to Elevate Your Directory

PDAI is more than a directory; it's a flexible, scalable platform that grows with your needs.

Price Transparency

Equip members with clear, upfront cost estimates to encourage smarter, value-based care choices.

Health Tickets

Simplify scheduling and referrals with pre-approved, network-compliant options for injured workers and health plan members.

Panel Cards

Generate customized, real-time provider panel cards for employers and networks.

eReferral Portal

Accelerate referrals, reduce costs, and optimize networks within one seamless workflow.

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WHY CHOOSE PDAI?

ACCURACY	Purpose-built for health plans, TPAs, and workers' comp with 95%+ data accuracy and proactive machine learning error detection.
EXPERIENCE	Supports 51 million users every year with a modern, intuitive search experience, now with natural-language search, different search view options, and refined search filters.
COMPLIANCE	Compliance-ready tools to meet CMS, NCQA, No Surprises Act, and network adequacy requirements.
FLEXIBLE	Tiered intelligence model offers customizable validation to support regulatory compliance, business needs, and improve steerage.
SEAMLESS	Integrates with existing systems via APIs and batch file options, requiring no costly overhauls. UI/UX updates arrive automatically, with your branding intact.

FEATURE HIGHLIGHTS

- Configurable Public & Member Directories
- Custom Tiering, PPO Stacking & Network Logic
- CMS & No Surprises Act Compliance Automation
- Perspecta Data Vault for Trusted Cleansing & Verification
- Real-Time Dashboards & Alerts
- Provider Search Results with Card, List, & Map Views
- Natural-Language Search and Specialty Icons
- Enhanced Search Filters Give Users Flexibility

MEASURABLE IMPACT

30–50%
Cost Reduction in Provider Data Mgmt.

95%
Data Accuracy

Higher
CAHPS and STAR Scores

Faster
Time-to-Compliance & Fewer Member Complaints

REAL-WORLD RESULTS, PROVEN VALUE

100% uptime with enterprise-grade reliability across multiple data centers.

Up to 50% reduction in administrative data management costs.

Significant decreases in member complaints tied to directory errors.

Improved compliance with CMS and state mandates.

Higher in-network utilization rates through smart provider matching.

FLEXIBLE PLANS TAILORED TO YOUR NEEDS

Whether you require a public-facing provider search, a secure member portal, or a channeling tool for claims and care navigation teams, PDAI adapts with standard and advanced options to best fit your network and user requirements. Every option now benefits from the refreshed PDAI experience.

Let's Talk

Your provider directory shouldn't be a liability. With PDAI, it's a strategic advantage.

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