

# eReferral Portal

Simplify, Centralize and **Accelerate Referral Management.**

Perspecta's eReferral solution eliminates the complexity of fragmented, manual referral processes by providing a centralized, web-based portal. Built to support both workers' comp and health plans, the platform makes it easy for adjusters and care teams to refer preferred, in-network providers. This reinforces contract value and streamlines workflows by ensuring referrals go where they should, every time.

## WHY CHOOSE PERSPECTA'S eREFERRAL PORTAL?

### ONE SOLUTION FOR ALL REFERRALS

Designed to serve both group health and workers' compensation, the eReferral portal offers flexibility and consistency across business lines.

### STREAMLINED REFERRAL WORKFLOWS

Users enjoy centralized referral access and management, minimizing administrative complexity.

### SEAMLESS INTEGRATION

The portal integrates smoothly with existing claims systems and provider data sources, enabling rapid deployment and immediate value.

## KEY FEATURES & BENEFITS

### Accelerated Referral Processing

Optimize network utilization and provider engagement while controlling costs.

### Centralized Resource Hub

Adjusters, nurses, and case managers can access preferred providers and partners in one place.

### Efficiency in Referral Management

Upload documentation such as diagnostic orders, medical reports, and referrals with ease.

Generate customized reports on referral usage, statuses, and workflow metrics.

Archive and retrieve referrals with an intuitive interface.



## OPERATIONAL & FINANCIAL ADVANTAGES

**Cost reduction & resource optimization:** By streamlining the referral workflow, organizations can lower admin overhead and improve productivity.

**Improved compliance & accuracy:** Integrating real-time provider data helps maintain regulatory standards and reduces referral errors.

**Unified technology platform:** Perspecta's broader solutions, such as Provider Data Management, ProviderDirectoryAI, and Roster Management, support the eReferral Portal, ensuring consistent data quality and system efficiency.



Cost Savings



Compliance



Consistency

## USERS AT A GLANCE

### STAKEHOLDER

### HOW THEY BENEFIT

#### CLAIM ADJUSTERS / CASE MANAGERS

Quick access to provider directories, streamlined documentation uploads, and archival capability

#### HEALTH PLAN ADMINISTRATORS

Efficient referral workflows, better network utilization, and improved provider collaboration

#### WORKERS' COMPENSATION LEADERS

Reduced turnaround times, transparency across referrals, and tighter operational control

## Let's Talk

Ready to Streamline Your Referral Operations & Control Claims Costs?

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